

5 TIPS to get health care from anywhere

Access health care over your telephone or internet.

Use telehealth appointments for:

check-ups • behavioral health • maternal health services • chronic conditions



1 | Set an Appointment

- ▶ Ask your provider if they offer telehealth OR
- ▶ Find a telehealth provider through your insurance, local health center, or on findahealthcenter.hrsa.gov
- ▶ Ask about instructions to access the telehealth appointment and online forms to complete prior to appointment



4 | Position Yourself for Success

- ▶ Wear loose clothing if you'll need to show your provider something on your body
- ▶ Connect to your appointment 5-minutes early



2 | Get Your Info Ready

- ▶ Be prepared to verify your personal information
- ▶ Make a list of your prescription medications
- ▶ Have your questions and concerns ready before your appointment



5 | Check Before You Connect

- ☐ Is your device charged or plugged in?
- ☐ Are you connected to the internet through WiFi or a cable connection?
- ☐ Is your device's camera uncovered?
- ☐ Do your privacy settings allow the telehealth program or app to use your camera?
- ☐ Is your microphone on?
- ☐ Is your volume on?
- ☐ Is your device propped up so the screen stays steady and your hands are free?



3 | Location Matters

- ▶ Find a private space where you can speak openly with your provider
- ▶ Minimize background noise
- ▶ Choose a well-lit spot and make sure you are positioned in front of the camera

Visit Telehealth.HHS.gov



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